

Our values

Our values reflect our commitment to our mission and our strategic priorities.

Customer centric

Everything we do directly or indirectly delivers value to our current or prospective future tenants.

Authentic

We are genuine and respectful in our dealings with our tenants, staff and all other stakeholders.

Collaborative

We proactively partner with others to deliver greater value and manage risk.

Innovative

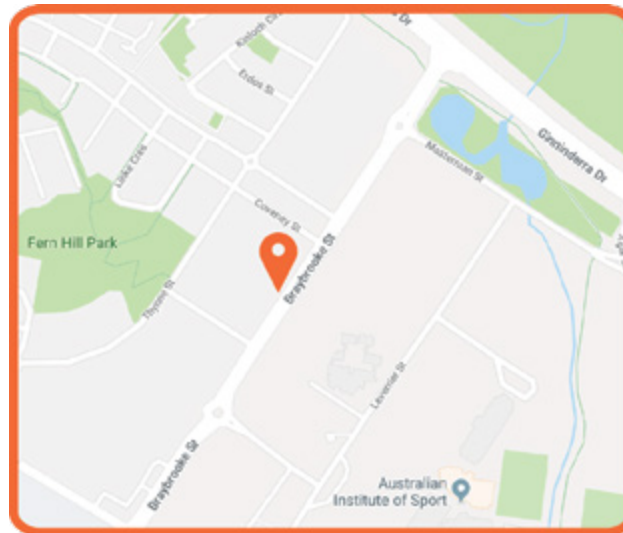
We bring fresh thinking to tackle industry challenges and to better meet our tenant needs.

Continuous improvement

We strive to continuously improve all we do, and accept that some of the greatest learnings and advances will result from initiatives that fail.

Contact us

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- 📍 Unit 224/29 Braybrooke St, Bruce ACT
- 📘 @CHCAustralia
- 🌐 CHC - Homes for the community



Our office is open weekdays from 9am to 5pm.



Homes for the community

Who we are

CHC is the largest not-for-profit community housing provider in the ACT. We have over twenty years' experience in providing quality affordable housing

Our mission is to provide affordable homes, predominantly for rent, to individuals and families.

What we do

CHC was established to help fill the affordability gap that exists between government-provided public housing (Housing ACT) and the private rental market, by providing affordable homes priced at less than 75% of market rent.

We deliver homes for the community in various locations across Canberra and are continuously growing our rental portfolio. To ensure transparency, eligibility requirements must be met by all of our tenants. CHC's eligibility criteria is structured to provide housing opportunities for Canberrans on low to moderate income, who are most in need.



1,300
Canberrans housed



447
tenancies



417
homes owned by CHC

How you can rent a property from CHC

Available properties are advertised on our website. To be considered for a CHC property, you must meet our eligibility criteria and register your interest.

Eligibility

To be eligible for a CHC rental property, you must:

- not own or part-own a property
- have lived in the ACT for at least six months
- have Australian Citizenship or Permanent Residency, and
- fit within our income criteria.

In addition to the above base criteria, CHC uses a housing allocation matrix to ascertain the suitability of applicants for each property.

Registering your interest

You can register your interest for an advertised property by:

- coming into the office in person
- emailing tenancy@chcaustralia.com.au, or
- visiting our website chcaustralia.com.au/tenancy and submitting a ROI form.

A tenancy officer will then be in touch and will send you an application form to complete.

Our services



Tenancy Management

Understand and meet tenant needs in allocation of a property, and throughout the tenancy.



Property Management

Conduct repairs and planned maintenance to CHC owned and managed rental properties.



Client Services

Assist tenants and prospective tenants to access and sustain their tenancies by facilitating referrals to community services and support.



Community Development

Work with tenants to promote social inclusion via tenant activities, training, partnerships and other opportunities.



Affordable Home Ownership

Pursue socially responsible developments with first-option to purchase given to CHC tenants.